

Solution Manager ChaRM is Easy

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ChaRM, SAP's Change Request Management solution, is the hot topic in Solution Manager as it boasts greater efficiency, automation and control throughout traditional transport management processes. Anxieties often invade the notion of embarking on a ChaRM implementation. Fears, doubts and apprehension of adopting ChaRM prevent clients from taking steps toward adoption.

If challenged with concerns such as these, you are not alone. These questions are necessary to drive towards streamlined change management process. Enowa has worked with clients to answer these common questions and provide clarity for ChaRM initiatives.

Support from Enowa

Embarking on ChaRM can be daunting, but Enowa's Solution Manager Practice helps overcome common fears. Solution Manager advisors are prepared to translate ChaRM as a buzzword into an effective change management solution for change control procedures. From strategy and design to go-live and support, Enowa provides expert guidance to implement and deploy a ChaRM solution specific to clients' requirements based on experience from many ChaRM engagements. Enowa's advisors provide support to SAP clients seeking standard processes, as well as to clients looking to enhance a ChaRM solution to restructure existing processes.

Going beyond just technical configuration

It is important to avoid common pit-falls, understand lessons-learned and introduce best practices realized in previous ChaRM projects to make certain you succeed. Enowa's advisors will ensure that no stone is left unturned to support a thorough project lifecycle. In addition to fundamental configuration activities, Enowa develops a roadmap to provide support in the following key activities:

Facilitate coordination among technical, process and program management teams

Drive design workshops to analyze current processes and recommend future processes

Analyze the use of existing tools & determine whether to integrate, consolidate or eliminate

Drive effective decisions regarding release strategies and timelines

Integrate SAP standard security roles that map to future state processes and roles

Ensure that all cutover activities have been completed to support a successful ChaRM go-live

Transfer knowledge into your department so ChaRM can be supported internally

Solution Manager ChaRM?

What does it do?

Is it too complex?

Where do I start?

Is it stable?

Why would we replace third party tools?

What will be different compared to current roles and responsibilities?

SAP Strategy and Management Consulting

Project Management

Quality Assurance & Project Audits

Business Process Optimization

System Landscape Optimization

SAP Consulting

Implementations, Upgrades, Rollouts

ERP Logistics & Financials

SAP Solution Manager

Reporting & Analytics

SAP E-Commerce

RBE Plus Analysis

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Enowa's experienced Solution Manager team can eliminate common apprehension when implementing SAP Solution Manager's Change Request Management.

Benefits of ChaRM

Auditors receive detailed information which is automatically generated in a log file for every change

Ability to better manage dependant transports and changes within and across SAP landscapes

Reduction of overall number of transports required to complete a change

Reduction of risk involved in change management through strict workflows and approval processes

Taking an early lead, Enowa's Solution Manager practice has lead more than 75 clients through successful strategy workshops and implementations. Enowa is one of very few companies to have a dedicated team.

Enowa Solution Manager Overview

Enowa's Solution Manager consultants have decades of experience in application lifecycle management and deliver a full suite of Solution Manager functionality, as well as its touch points to third-party tools. Leading the industry, Enowa defines and implements client-specific Solution Manager roadmaps related to technology strategy, needs, and pain points. All this attention allows clients to implement various functions from Global Templates to Testing to Diagnostics to Change Request Management. Enowa's globally renowned team consists of authors and delivery experts with involvement in many Solution Manager implementations.

About us

Enowa is a **definitelydifferent** SAP consulting company that stands out from the crowd. For about a decade, clients have called on Enowa experts who understand their business, communicate effectively, and consider knowledge transfer part of their responsibility. Clients benefit in having access to a stable and consistent team year after year and project after project, making Enowa a trusted advisor for SAP Business Initiatives. This value allows Enowa clients to make and execute business decisions with comfort – **definitelydifferent**.

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